

Data Protection

IT Software and services that help you secure information and comply with regulation



Data protection and your business

You must follow rules on data protection if your business stores or uses personal information.

This applies to information kept on staff, customers and account holders, for example when you:

- recruit staff
- manage staff records
- market your products or services
- use CCTV

This could include:

- keeping customers' addresses on file
- recording staff working hours
- giving delivery information to a delivery company

Source: <https://www.gov.uk/data-protection-your-business>

Data protection rules

You must make sure the information is kept secure, accurate and up to date.

For example, when you collect someone's personal data you must tell them:

- who you are
- how you'll use their personal information
- they have the right to see the information and correct it, if it's wrong

Also say if the information will be used in other ways, such as being passed to other organisations for marketing use.

Source: <https://www.gov.uk/data-protection-your-business>

What you have to do

You must:

- tell the Information Commissioner's Office (ICO) how your business uses personal information
- respond to a data protection request, if someone asks to see what information you have about them.

You could be given a heavy fine or made to pay compensation if you misuse personal data.

Source: <https://www.gov.uk/data-protection-your-business>

Preparing for the General Data Protection Regulation(GDPR)

- Comes into force early to mid 2018
- Underlying principles much the same as Data Protection Act (DPA)
- Even if when BREXIT something similar will be in place
- PCI 3.2 Compliant Organisations Are Likely GDPR Compliant
 - PCI version 3.1 will be retired on October 31, 2016
 - Version 3.2 mainly obsoletes SSL and early TLS
- So if you take card payments you are almost there already.

GDPR- 12 Steps to take now

- 1.Awareness
- 2.Information you hold
- 3.Communicating privacy information
- 4.Individuals' rights
- 5.Subject access requests
- 6.Legal basis for processing personal data
- 7.Consent
- 8.Children
- 9.Data breaches
- 10.Data Protection by Design and Data Protection Impact Assessments
- 11.Data Protection Officers
- 12.International

Source: <https://ico.org.uk/media/for-organisations/documents/1624219/preparing-for-the-gdpr-12-steps.pdf>

Data Security, common mistakes

- I don't need it...
- No screen lock
- Assuming your IT systems are already secure
- Transmitting and storing data in the clear
- Using 'public' online services
- Social media policy, or lack of!
- Poor, never changed, re-used passwords
- Lack of [mobile] device management
- No backups, or lost backups

Source: <https://ico.org.uk/media/for-organisations/documents/1624219/preparing-for-the-gdpr-12-steps.pdf>

How I can help

- Review your current data security posture
- Advice on best practice
- Review of your existing providers
- Recommendation and/or supply software & online services
- Help getting your Cyber Essentials certification

Source: <https://ico.org.uk/media/for-organisations/documents/1624219/preparing-for-the-gdpr-12-steps.pdf>

Web site...

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Cyber Essentials Consulting

As more and more organisations as for ISO 27001 certification the UK government has realised that smaller businesses will find the cost of compliance to this standard excessive.

The Cyber Essentials programme aims to address that by providing a simpler more cost effective scheme that could be called a mini 27001, ideal for smaller businesses. We can help you attain this accreditation by guiding you through the technical, compliance and training required.

Questions?

Go-to-market solutions for software vendors, resellers and IT services companies

