

Com Laude - Internet Service Provider



AT A GLANCE:

Company

- Internet Service Provider
- 50 users

Key Risk

Protecting clients' information via specific cross sending rules and also reducing the risk of human error in emails

Results

- Guardian proved effective in preventing misaddressed emails
- Guardian's IP Theft Threat Module increased confidence in software offering
- RuleBuilder allowed Com Laude to deploy some of their requested email policies

Products



GUARDIAN



RULEBUILDER

Business Background & Risks

Com Laude, an ICANN accredited registrar, is a specialist domain name management company that helps businesses manage their domain name portfolios throughout the full life cycle.

As a trusted strategic partner of leading global brands, with an emphasis on security, protecting clients' information is of the utmost importance to Com Laude. The company understood the risks around misaddressed emails as one of the most common types of digital data security incidents.

The Com Laude team actively sought the Guardian solution for this problem. Com Laude also sought out additional protection around its own communication policies and identified RuleBuilder as a key tool to assist with protecting their clients' sensitive data.

“Apart from being an excellent product, CheckRecipient has to be the easiest installation and deployment I've ever had for an enterprise security software product to date” - Gary Murton, Head of IT

Solution & Benefits

On July 7th 2016, CheckRecipient rolled out a pilot to Com Laude. After connectivity testing with 3 users, the add-in was rolled out to 30 employees across a number of departments within the firm. During this phase, Com Laude built a variety of rules specific to their organisation on RuleBuilder, but also used Guardian to block potential instances of misaddressed emails.

At the end of the Pilot period, CheckRecipient presented a detailed report containing a high-level overview on Com Laude's email statistics and a deep dive into the threats within misaddressed emails via Guardian. Com Laude also received a beta of CheckRecipient's new IP Theft module.

The results from this report indicated that the Guardian was able to detect and prevent email threats in the form of misaddressed emails. It also gave insight into some significant email statistics which allowed Com Laude to set key rules based on the findings to protect their customers.

CheckRecipient is now firm-wide at Com Laude and Com Laude has highlighted the strength of the product, the roadmap, and their confidence in the CheckRecipient by committing to a 3-year relationship with the company.

About CheckRecipient

CheckRecipient is a next-generation email security technology to prevent highly sensitive information being sent to the wrong people. CheckRecipient uses artificial intelligence and machine learning to analyse historical email data and automatically identify anomalies and mistakes on outgoing emails which may result in inadvertent data loss. Some of the world's largest organisations rely on CheckRecipient's technology across the financial, legal, professional services and biotech sectors. The company is headquartered in London, UK.

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